



# Shield News

## Summer 2015

## Welcome

I'd like to welcome you to a new look for Shield News, our bi-annual newsletter from Shield House! Our newsletter aims to provide you with an update on the latest happenings, along with information from within the security industry, which I hope you'll find useful.

In this edition we look at how best to protect your business and home over the summer months, some findings from a recent Rural Crime Survey and we are introducing a 'recommend a friend' incentive – see page 4 for details.



We pride ourselves on creating and maintaining lasting relationships with our customers and I hope you enjoy this update from Shield. Feedback is extremely welcome, so if you have any comments on this publication or indeed any aspect of our service to you, please do get in touch with me: [bipin.joshi@shieldsecurity.co.uk](mailto:bipin.joshi@shieldsecurity.co.uk)

**Bipin Joshi**  
Joint Managing Director

## Relax on holiday knowing your property is secure!

With the warmer weather often comes an increase in burglary figures with opportunists taking advantage of open doors and windows or people away on holiday. With this in mind we attempt to help you to make the most of the summer months, without the stress of burglaries.

Unsurprisingly, August is the busiest holiday month in the UK with more than seven million people holidaying abroad and millions more travelling to holiday spots at home.

With 43 per cent of burglaries being committed when a property is empty, it's worth putting in a little effort to deter would-be thieves from both work and home. Our decades of experience mean we can usually predict an increase in alarm activations and calls from our clients.



## Here are a couple of simple measures you can take to help protect your home or business:

Don't leave windows or doors open/unsecured – open windows are great for opportunist thieves

Remember to secure outbuildings if you're away

Lock away or put out of sight valuable equipment

Keep hedges and fences low so your property is in clear view

Don't advertise your whereabouts on social media! These platforms can act as a clear advert to potential thieves and give them far more intelligence on your whereabouts than you might think!

## Shield Blog

Our new blog is a great way of keeping updated on security issues and risks and how best to protect yourself.

Visit: [www.shieldsecurity.co.uk/news/](http://www.shieldsecurity.co.uk/news/) to read the latest.

## National Rural Crime Survey

The National Rural Crime Network has recently carried out the biggest ever survey of rural policing and crime. The aim of the survey is to use the results to improve awareness of crime in rural areas, encourage crime prevention, inform government policy and help ensure funding is not lost.

The survey concluded at the end of June and the results were announced on BBC1's Country File on 19 July. The full results will be made available later in the year, to find out more visit: [www.nationalruralcrimenetwork.net](http://www.nationalruralcrimenetwork.net)

85% of our county, Hampshire, is classed as rural.

**According to insurance firm NFU Mutual's annual claims data, the cost to the UK economy in 2014 was £37.8 million;** down 15 per cent on the previous year.

Theft of machinery which is often exported abroad by thieves is a significant problem. Vandalism and 'heritage' crime (damage or vandalism to historic buildings and sites) is also high in the countryside, proving that it's no longer just inner-cities that are crime hotspots.

At Shield we provide mobile security patrols which are ideal for providing peace of mind and regular checks at more

remote sites. Our officers visit sites as frequently as needed and are fully supported by hi-tech equipment such as lone worker devices and vehicle tracking to ensure they deliver a consistently high level of service. Any data from site visits is relayed back to our state-of-the-art control room, from where immediate action can be taken if necessary.

If you'd like to discuss how we might help you with a mobile patrol, please call: **01252 319899**.



## Shield Security Officer wins prestigious award for outstanding service

One of our mobile patrol officers recently won the prestigious Security Officer of Distinction Award for his performance, at the Approved Contractor Scheme (ACS) Pacesetters Achievement Awards ceremony.

Dipak Ale was nominated for the industry award, which recognises those who have gone above and beyond the call of duty and also the vital role played by security officers in the safety and prosperity of the country. Dipak was awarded for his actions upon discovering a suicide during a routine site patrol. His performance in alerting and helping the emergency services, combined with the professional manner in which he acted throughout the incident, led to unstinted praise from the client, police and paramedics.



*"Dipak has worked at Shield for just over a year and this award is testament to his dedication. We are extremely proud of Dipak and his win, this is a great recognition for him"* **Bipin Joshi**



## Did you know we can also protect your home?

The idea of having peace of mind when it comes to security for your home can often be an out of reach ideal. However in today's busy society more and more of us are looking to protect our property and belongings, when we can't be there to do it ourselves.

### Consider your home's security in the following scenarios:

You're out of the country for business or pleasure

You have staff entering your home when you're not there

You own more than one property which is unoccupied for long periods

You live in a quiet, secluded area

In addition to our business services we also provide a range of residential services to clients to help protect their homes and property including:

Key holding – ensures a spare set of keys at all times

Emergency response – our team can respond rapidly to intruders, fire, flood or lock out

CCTV/Remote monitoring – supported by high-tech equipment and officers, our control room can monitor your property 24/7/365. In case of an emergency our highly trained mobile security team can provide alarm response

We offer a free, no-obligation risk assessment to help us determine the best solution for your home. To take advantage of this offer, please contact Amy Lock to arrange an appointment by emailing: [amylock@shieldsecurity.co.uk](mailto:amylock@shieldsecurity.co.uk), or call: **01252 319899**.



## Good news on crime

Between 2012 and 2014 the Home Office has carried out an annual Commercial Victimization Survey, which looks at crimes against businesses in England and Wales. The results of the 2014 survey were released earlier this year and show that the overall crime rate against businesses premises has fallen between 2012 and 2014.

However findings did reveal that antisocial behaviour against businesses has remained steady over the three years. Respondents felt that this type of activity would have a perceived impact on custom and financially on the business.

Youngsters 'hanging around', trespass or use of vehicles on property were some of the most frequently reported problems.

With this in mind Shield is able to provide 'ad-hoc' services to all clients, enabling you to take advantage of an additional service for a short, temporary period.

Our mobile patrols, static guarding or locking/unlocking services are ideal additional protection, which can be called upon on a short-term basis. Typical scenarios when clients may need this type of service include:

Valuable goods on site

Works being carried out

Low staffing levels, or premises unmanned

Anti-social behaviour prevalent

Our mobile patrols in particular can also be provided on a shared basis. So if you're neighbours with a number of other businesses we can provide an extremely cost-effective solution as a group – we just need you to spread the word!

If you'd like to discuss how we might be able to provide your business with an additional service on a temporary basis, please contact: [amylock@shieldsecurity.co.uk](mailto:amylock@shieldsecurity.co.uk)



## The enemy within

### Vital assets within your business need protecting. Do you know your employees and what they're doing?

PwC's Global Economic Crime Survey 2014 revealed that those organisations which had experienced economic crime (e.g. fraud, bribery, disclosure of data), the perpetrator in 50 per cent of the cases was internal.

The typical profile of an internal fraudster is middle-aged male, with a college education (or higher), often working in a significant position in a business. PwC's findings showed that almost 50 per cent of all frauds are committed by employees with 6 or more years' experience.

Drawing on our extensive security industry knowledge and experience Shield also provides a bespoke investigation and consultancy service to both companies and individuals.

Our comprehensive range of services are tailored to your specific requirements and include:

Employee screening and vetting

Investigations

Consultancy

To find out more,

visit: [www.shieldinvestigations.co.uk](http://www.shieldinvestigations.co.uk), or  
contact us on: 01252 494004 or  
email: [contactus@shieldinvestigations.co.uk](mailto:contactus@shieldinvestigations.co.uk)



### UK Threat Level

The current UK threat level from international terrorism is SEVERE. This means a terrorist attack is highly likely.

For more information on UK threat levels visit: [www.mi5.gov.uk](http://www.mi5.gov.uk)

### Recommend a friend to Shield Security

Happy with your services from us? Recommend Shield Security Services to a friend or business contact between 1 September 2015 and 30 November 2015 and, if they book a free risk assessment with us, we will enter your name into a draw for a free bottle of champagne. Simply provide us with your contact's name, email address and telephone number by emailing: [amylock@shieldsecurity.co.uk](mailto:amylock@shieldsecurity.co.uk). Once an appointment has been booked, your details will automatically be entered into the draw\*. Don't forget you can give us as many contacts as you like!

\*One winner to be selected at random per month from 1 September to 30 November 2015.

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