



Shield News

Winter 2017

Message from the Joint MD-Bipin Joshi

The year ended by Shield Security being chosen as the successful contractor to provide a multi-manned security team for an international maritime engineering company. This prestige's contract win was because of months of planning and preliminary work over a long period, being creative and offering added value to the customer experience. The company was up against a major international supplier but in the end, the client decided that we would provide the quality of service that they wanted. I want to thank everyone at Shield for helping with this process.

I would be failing in my duty if I did not mention that trading conditions remain very tough. With the vote of BREXIT in June, I think that many of our clients' are biding their time to see what happens. The Bank of England is already warning that Inflation could rise to 4% and this will have a major impact on all of us. The reason for highlighting this is that some of our customers are going to slash budgets, reduce staff numbers and generally take action to cut costs. The impact of all this may be felt in 2017.

Our operations overseas are doing well, particularly in Dubai and Shield is looking at ways to develop the business in the region. Our Consultancy business is doing well in the UK and abroad. We are optimistic for more work in 2017.

Recruitment of staff is proving to be a challenge. Not just for Shield but across the board. We are looking at ways to mitigate this problem and I am happy to say we are having some success.

We continue to invest in technology in our control room and by all standards, I am proud to say that for a company of our size, we house one of the best technologically advanced control room in the industry. (This is what we are told by our visitors and clients!)

Shield was 30 years old in December 2016; The Company has come a long way. All of this is only possible with the help of dedicated and loyal staff. I want to thank everyone in the company for their support and hard work.

Finally, I want to Wish all our staff and Clients' a Very Happy and Prosperous New Year!



Bipin Joshi
Joint Managing Director

Commercial statement:

Shield Security Building for success:

Shield security is one of a very few security companies that provides a complete diverse set of security and technology solutions for our customers. From our true 24/7 fully compliant control and remote monitoring center Shield can provide any combination of security services from static guards, mobile key-holding & response, Lock and unlock of premises, remote alarm and CCTV monitoring.

When specialist security services and advice is required this is provided by our experienced security experts able to provide concise risk assessments and threat analysis and then provide quality solutions to high net worth individuals or high-risk industries.

Customers are only one telephone call away from getting an immediate response and immediate solutions.



FOCUS ON NEW SECURITY TRENDS:

INFORMATION RISK COMPLIANCE:

WATCH OUT FOR WORKPLACE INTRUDERS

Information Security is not only about online or device security. High-profile computer hacking crimes always grab the headlines. However, those responsible for corporate security are warned not to overlook a well-worn tactic: the physical theft of sensitive material by people who intrude into workplaces. Much like the hackers who threaten companies' efforts to keep information secure, the old-fashioned "office creeper" can use a variety of methods to penetrate physical security and gain access to company property and secrets.



A CREEPING THREAT

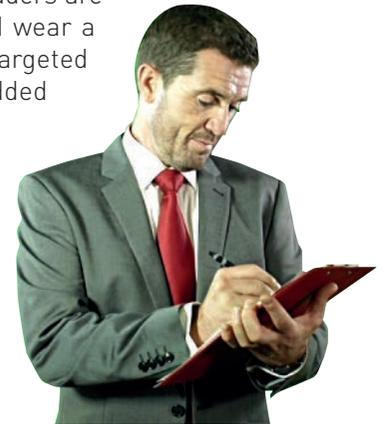
It is easy to imagine the value of information that a major company would possess. Choice pieces of information could be worth millions to corporate rivals or foreign governments. Losing data not only could be a breach in the Data Protection

Act but have serious consequences to the company in loss of reputation, customer confidence and loss of business revenue.

GAINING ACCESS

Office intruders are like computer hackers in that they seek access to unauthorized areas they can exploit for their own gain. Some are opportunistic, like the thief who targeted offices during lunch hours, entering and stealing electronics when workers were most likely to be away from their desks. If confronted, he would claim that he was lost and ask for directions. Other intruders are more organized. One thief would wear a homemade ID badge when he targeted offices this time with added sophistication.

He would commit systematic fraud using credit cards filched from wallets and purses left unattended in the offices he burgled during regular business hours.



RISK COMPLIANCE

Shield Security have all the tools required to reduce the risk of losing valuable information through physical threats.

If you have any concerns, please give us a call and it will be treated in confidence.

Meetings will be arranged that do not arouse suspicion. Call the office on 01252 319899 and ask to speak to Bipin Joshi (The MD) in confidence or email him direct on Bipin@shieldsecurity.co.uk

FOCUS ON BURGLARY - OUR TOP TIPS

Burglaries are a fact of life and you want to make sure that your property is not targeted by these individuals.

Our top tips for keeping your home safe and secure

- Register valuable property on immobilise.com it's free of charge and can deter a thief
- Fit window locks and ensure French windows and patio doors are secure
- Install a burglar alarm and set it every time you leave your home. A visible burglar alarm will make a potential intruder think twice. If you do not have one, contact Shield Security on 01252 319899 and we will be delighted to advise at no charge!
- Install low wattage security lighting that comes on automatically at dusk and goes off at dawn
- Never leave car keys or other valuables in reach of a letter box, Table by the door or window
- Do not leave spare keys in an obvious place, such as under a flower pot or a door mat
- Keep your front and back doors shut and locked – even when you are at home
- Don't keep large amounts of money or jewelry at home. If you have to, use a home safe that is stored out of sight
- Make sure your house looks occupied even when it isn't. Use an automatic timer switch to turn interior lights on and off
- Secure your garage and shed too – equipment kept inside can be just as tempting for a thief
- Mark your property with an ultraviolet pen.

Reducing garage, shed and garden crime

- Use good quality fixings and a padlock to secure doors
- Use anti-tamper screws in door hinges
If possible, lock any windows
- Fit a mains or battery powered alarm
Use a forensic coding product to 'property mark' all valuable tools and equipment with your postcode/house number
- If possible, secure lawnmowers and other valuable equipment to a shed or garage wall
- Lock tools away when you aren't using them.
- Mow the lawn and tidy the garden
- Ask someone you trust to collect your mail
- Arrange for Shield Security Services to hold your keys so someone can respond and deal with a situation. This can be done at a very reasonable cost. Contact Shield Security Services Ltd on 01252 319899. Give Shield contact details of a trusted neighbour or family member's contact details in case of emergency
- Ask your local Neighbourhood Watch Scheme to keep an eye on your property
- When travelling, don't display your home address on your luggage tags.

GOING AWAY?

As well as the above:

- Don't discuss holiday plans in front of strangers
- Don't post details on social media
Cancel milk and newspaper deliveries



CCTV

If you are thinking about installing CCTV to look after your property, there are some things to consider.

The Information Commissioner's Office website offers some useful information on the use of CCTV by the public.

Unsure about CCTV? Contact Shield on **01252 319899** for impartial advice.

CURRENT THREAT LEVELS FROM TERRORISM

Current threat from international terrorism

The current threat level for international terrorism in the **UK** is **SEVERE**.

Current threat from Northern Ireland-related terrorism

The threat level for Northern Ireland-related terrorism is set separately for Northern Ireland and Great Britain (England, Wales, and Scotland).

- The current threat level for **Northern Ireland**-related terrorism in **Northern Ireland** is **SEVERE**.
- The current threat level for **Northern Ireland**-related terrorism in **Britain** is **SUBSTANTIAL**.

What the threat levels mean

Threat levels are designed to give a broad indication of the likelihood of a terrorist attack.

- **LOW** means an attack is unlikely.
- **MODERATE** means an attack is possible, but not likely
- **SUBSTANTIAL** means an attack is a strong possibility
- **SEVERE** means an attack is highly likely
- **CRITICAL** means an attack is expected imminently

Focus on Ryan Saltiel-Control Room Manager

When did you join Shield and What made you choose Shield?

I joined Shield in July 2016, When I attended an interview I was impressed by the layout and presentation at Shield House. It was obvious that the company works to high standards. It is a place where I could make a real contribution and that excited me a lot.

Tell us a little bit about yourself?

I was born in Swindon and currently live in Petersfield; I have 1 sister and went to college at Alton College then South Downs College.



What do you do to relax?

When I am not working or spending time with the family I play video games and enjoy riding motorcycles. It has been hobby of mine since I was around 6 years old where I have competed in youth motocross before moving on to road legal bikes at 17.

What are your favourite movies?

Well, Star wars is a guilty pleasure of mine, But mostly sci, fi and historical/war films. I like films that really get you thinking and engaged with what is on screen at all times.

Name one Actor or Actress and tell us why you admire them?

Tom Hardy, I have not seen a film with him that I have not liked, Also considering he is a highly sort after star he takes roles in smaller projects if the part is right for him.

If you could invite anyone to dinner(Dead or Alive) so you could ask them some questions, who would it be and what would you want to know?

Being a huge fan of History, It would have to be Alexander the Great. The more I read about this individual the greater my intrigue grows.

1. How did you manage to sustain an empire with such varied cultures and lifestyles?
2. Militarily the tactics used were impressive, even so, what was it like constantly being outnumbered at every battle fought?
3. What was the long-term goal, were you planning to conquer further parts of the world?

What do you do in your spare time?

Most of my free time is spent with my son Zac, when I am not with him I am either riding or playing video games. Other interests which I try to concentrate on are self-studying history by reading books and watching documentaries.

If you won the lottery, what would you do?

Firstly I would buy a house, settle any payments or outstanding bills and ensure my family is set up for a financially carefree environment. But ultimately I would like to fulfill my dream of riding around the world on a motorcycle.

Shield Security Services Ltd
Shield House
294 High Street
Aldershot
GU12 4LT

t: 01252 319899

