



# Shield News

## Spring 2018

### Message from the Joint MD-Bipin Joshi

Economic uncertainty caused by "BREXIT" has compounded all industry in the UK. The Security industry operates on the basis that clients are constantly responding to these changes by sometimes downgrading operations, relocating infrastructure and people or looking at ways of cutting costs. On the other hand, the need to pay reasonable living wages to staff and difficulties in recruiting has increased considerable pressure on security operators to come up with innovative solutions to meet these challenges.

The use of technology (CCTV, Access Control, biometric tools etc) is at the forefront of providing security to clients moving forward over the next decade.

Shield Security Services Ltd saw this challenge many years ago and have moved with the times to have a fully functioning 24/7 control room manned by professionally trained controllers.

Our controllers ensure that all our clients, whether we provide static security, mobile patrols, Keyholding & Emergency Response or CCTV monitoring receive the highest level of service.

In return, our Operational teams, proactively liaise with clients with regular meetings to identify and mitigate risk. These meetings also allow Shield to update the staff on any changes, identify training needs and prepare in advance for planned maintenance work to a building etc.

Clients are also looking for "Value-added" services so it is not unknown for Shield staff to fill up the photocopiers at night, empty confidential waste for collection next day and carrying out basic Health & Safety checks. (E.g. ensure all Fire extinguishers are in the right location and have been serviced.)

The landscape of security is changing all the time and Shield Security Services always plans one step ahead to meet these challenges.

None of these things would be possible without the dedication of our staff at all levels and I want to take this opportunity to thank everyone for their efforts.



I would also like to thank our clients for their continued support and trust in our service which we always try to keep to a very high standard and exceed their expectations.

**Bipin Joshi**  
Joint Managing Director

### Commercial statement:

#### Shield Security Building for success:

Shield security is one of a very few security companies that provides a complete diverse set of security and technology solutions for our customers. From our true 24/7 fully compliant control and remote monitoring center Shield can provide any combination of security services from static guards, mobile key-holding & response, Lock and unlock of premises, remote alarm and CCTV monitoring.

When specialist security services and advice is required this is provided by our experienced security experts able to provide concise risk assessments and threat analysis and then provide quality solutions to high net worth individuals or high-risk industries.

Customers are only one telephone call away from getting an immediate response and immediate solutions.



## FOCUS ON CRIME:

### SCOTLAND YARD WILL NOT INVESTIGATE LOW-LEVEL CRIMES IF IT MEANS WATCHING MORE THAN 20 MINUTES OF CCTV

- **Officers have been 'instructed to drop investigations where there is no CCTV'**
- **Changes introduced as part of the Met's new crime assessment policy**
- **Force 'doesn't investigate vandalism, vehicle crime and theft under £50'**

Britain's biggest police force will not be able to investigate crimes such as assaults if officers have to spend more than 20 minutes looking at CCTV, according to new rules. This is as a result of a £400 million cut in police budgets by 2020.

The Metropolitan Police has brought in guidance for officers telling them to drop lower-level crimes such as Burglaries, public order offences, shoplifting and minor assaults if there is no CCTV available or if officers have to trawl through extended CCTV to catch the culprit.

The rules were brought in after Deputy Assistant Commissioner Mark Simmons announced last year that the force had to prioritise resources and "balance the books with fewer officers and less money."

Scotland Yard, where officer numbers have fallen to their lowest level in more than a decade, say pressure on resources means that it has been forced to abandon 'lower-level, higher volume' inquiries to focus on serious crime.

It says officers should use their judgment and that there may be situations where the crime would ordinarily be assessed out, but should be pursued, including the theft of government property, theft of war medals or other paraphernalia and theft of medical notes.

This means that householders and owners of businesses as well as retailers are going to have to introduce measures to stop those becoming victims of crime.

In our previous Newsletter, we focused on Burglary and the measures that can be taken to prevent them.

If you wish to receive a copy or the information, then please email: [Bipin@shieldsecurity.co.uk](mailto:Bipin@shieldsecurity.co.uk)

Any advice given is without obligation to purchase any services.



## TAKING SECURITY SERIOUSLY

<https://www.shieldsecurity.co.uk/information-security-consultancy-bouquet/>

So with the ever-changing nature of cyber threats, will we ever achieve "total" cybersecurity?

The problem in achieving total cyber security is impossible because what will stay constant is the critical human factor; most attacks succeed because of human error. This is why governments and businesses need to work closely to increase awareness of cyber-risks.

New legislation such as the General Data Protection Regulation (GDPR), which came into force in May 2018, will mean that firms could face huge fines for failing to secure customer data. This should cause more firms to "wise up" about the importance of cybersecurity.

This also means that investing in cyber security whether it is internally managed or outsourced will be essential for businesses. The investment means you're protecting your business against potential future fines and possible loss of reputation.

## Changing with the times

Staff working in organisations must be educated and held accountable for online safety.

Major Cyber crises can be prevented by staff following simple rules such as:

- Do not open emails from unknown sources.
- Do not open messages from those coming from people you know especially if it something they would never do or say as these could have been hijacked by Cyber criminals.
- Do not allow access to social media accounts
- Do not answer any calls relating to confirming financial or sensitive data no matter where it is coming from unless the source has been verified first. Banks particularly warn business that they would never email a client to confirm certain details.

This grassroots approach to cybersecurity will have significant impact on businesses, too. If we can make sure that employees are getting into the security mind-set, then this will have a great benefit to businesses – with people taking that knowledge into their working life as well." The cyberattacks above were perhaps our biggest "wake-up call" to date – but the fight is by no means over, and 2018 should see us all stepping up our game.

## FOCUS ON SECURITY TRENDS:

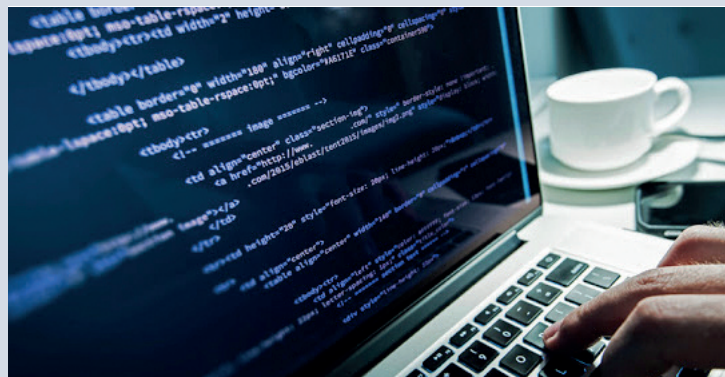
**Cybercrime made more headlines than ever with Global ransomware damage costs exceeding \$5 billion – and while IT security remains a moving target, many businesses and individuals will be bolstering their defences over the year ahead as according to experts Cybercrime is the greatest threat to every company in the world.**

If recent headline-hitting cyberattacks has made one thing clear, it's that cybercrime is now something that affects us all. Attacks are expected to reach 6 billion people by 2022. As the world goes digital, humans have moved ahead of machines as the top target for cyber criminals.

There are currently 3.8 billion internet users (51 percent of the world's population of 7 billion), up from 2 billion in 2015. Cybersecurity Ventures predicts there will be 6 billion internet users by 2022 (75 percent of the projected world population of 8 billion) – and more than 7.5 billion internet users by 2030 (90 percent of the projected world population of 8.5 billion, 6 years of age and older).

**Unsurprisingly Cyber Security will be a key focus for every company, government and not-for-profit throughout 2018 and beyond.**

**Cyberattacks are no longer a matter of if but when, as cyberthreats become increasingly sophisticated. We are seeing individuals or even organisations in many countries which has been widely speculated in the press, having the means and technology to do serious damage to companies and governments alike.**



This makes every computer user a potential Cybercrime target. Organisations globally are feeling the effects of Cybercrime with ransomware attacks targeting big names like Uber, Equifax, and

The NHS etc. The Winery ransomware attack a while ago, for example, which infected 400,000 machines worldwide in 150 countries, with 47 NHS organisations affected in the UK, and operations delayed up and down the country.

And mere week's later, credit-reference agency Equifax announced that private details for more than 100 million people had leaked – just one of the several large-scale data breaches that have hit the headlines.

**Almost everybody in the security industry expects to see more ransomware attacks in 2018, but these may well morph into more personalised attacks that target high-profile executives or senior managers.**

**Shield Security through our consultancy arm is ready to provide guidance on these complex issues.**

## CURRENT THREAT LEVELS FROM TERRORISM

### Current threat from international terrorism

The current threat level for international terrorism in the **UK** is **SEVERE**.

### Current threat from Northern Ireland-related terrorism

The threat level for Northern Ireland-related terrorism is set separately for Northern Ireland and Great Britain (England, Wales, and Scotland).

- The current threat level for **Northern Ireland**-related terrorism in **Northern Ireland** is **SEVERE**.
- The current threat level for **Northern Ireland**-related terrorism in **Britain** is **MODERATE**.

### What the threat levels mean

Threat levels are designed to give a broad indication of the likelihood of a terrorist attack.

- **LOW** means an attack is unlikely.
- **MODERATE** means an attack is possible, but not likely
- **SUBSTANTIAL** means an attack is a strong possibility
- **SEVERE** means an attack is highly likely
- **CRITICAL** means an attack is expected imminently

## Focus on:

### Colin Marcland Senior Supervisor at Subsea 7

#### When did you join Shield and what made you choose Shield Security?

I joined Shield Weds 18/01/17 that was my 1st shift onsite at Subsea 7. I chose to work for Shield because it has a very good reputation, works to very high standards and I feel I can make a real contribution.



#### Please tell us a bit about yourself?

I was born in London, I have two older sisters my parents are both deceased and ancestry is Caribbean.. My parents always taught me to work hard and empathise with people who are less fortunate. This has enabled me to learn a lot over the years and I hope to teach that to my kids too.

#### What do you find most rewarding about working for Shield?

The sense of achievement I feel when the team that I lead come together and we get complimented on our service. I also find that the back up from Management is excellent and I am always encouraged and helped to improve my skills and gain further qualifications.

#### What do you do to relax after work?

Just relaxing with my family and following my favourite football team Chelsea FC

#### Name and actor or an actress and tell us why you admire them?

Denzel Washington for the diverse roles he plays and Dwayne "The Rock" Johnson for comedy

#### Do you have any hobbies?

Going to "live music" events and taking my family out to dine. We all enjoy these activities and it is always fun to do this with them all..

#### Many people have dreams. Would you share yours with us?

My Dream is to grow with the company.

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